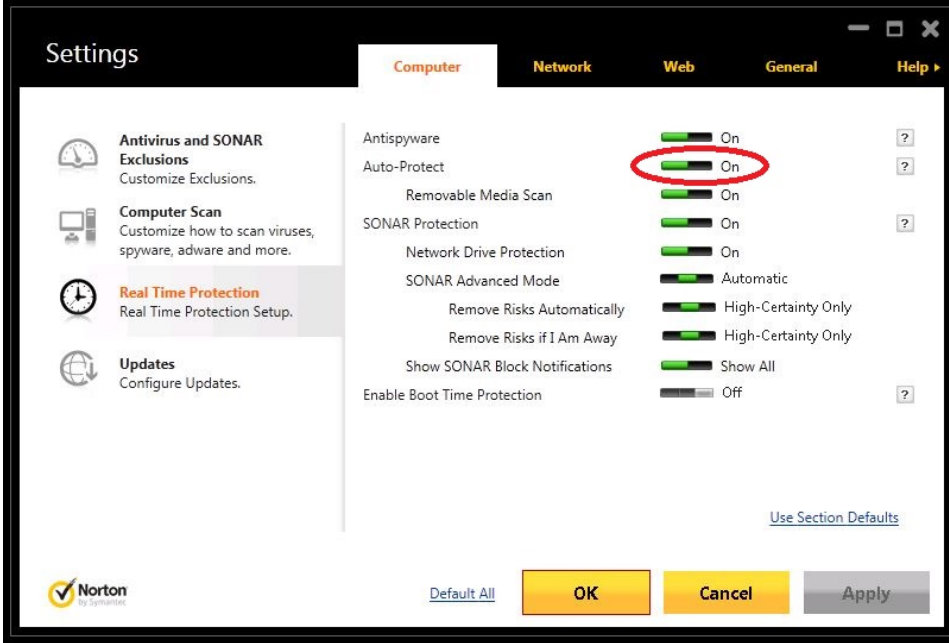


Norton Blocked Downloads

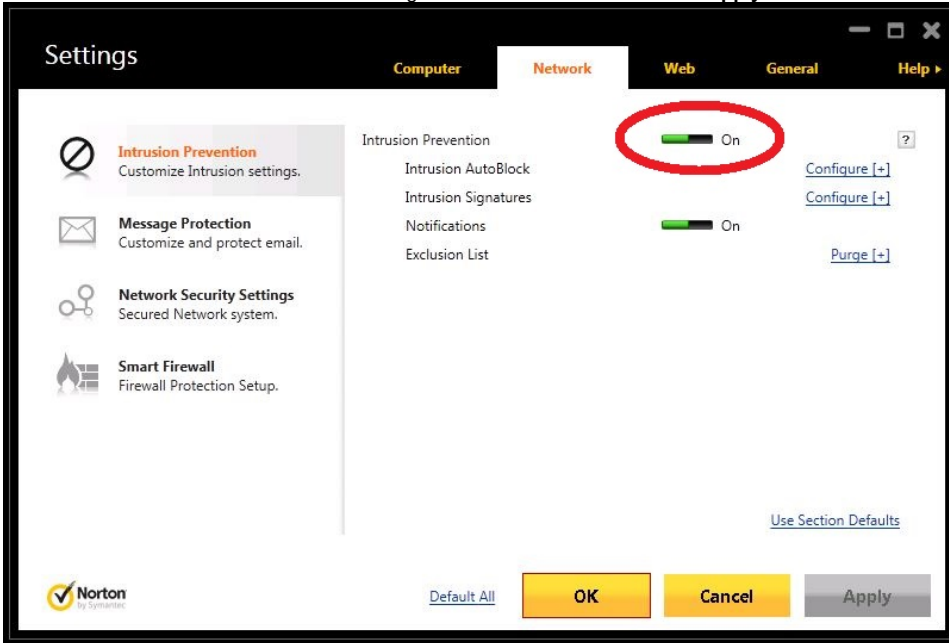
Norton Antivirus has two features that run in the background to protect your computer. They also disable any online connections made from a .MSI file. SPSS/AMOS from the SPU Download Center and any Microsoft Imagine's download packages are affected. Users can change the Norton settings or choose to uninstall Norton scan. We recommend using **Microsoft Security Essentials** for Windows 7. Windows 8 has virus protection built into Windows Defender.

Step-by-step guide

1. Before downloading the file in question, open Norton scan and select the computer tab. Switch the setting indicated below to **Off**



2. Click on the Network tab and switch the setting indicated below to **Off** and click **Apply**



3. After these settings are turned off, users will be able to download SPSS and AMOS as well as other .msi packages

! Don't forget to turn the settings back on once the files have downloaded

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